



भारतीय आयुर्विमा महामंडळ  
भारतीय जीवन बीमा निगम  
LIFE INSURANCE CORPORATION OF INDIA  
मुंबई विभाग-३/मुंबई सेंट्रल-II/MUMBAI DIVISION-III

## TERMS AND CONDITIONS FOR NACH

1. NACH facility can be availed for new policy as well as for existing policy for all modes (yearly, half-yearly, quarterly and monthly).
2. For new policy with monthly mode, initial two monthly premiums shall be paid, other than premiums, if any, required due to back-dating of policy.
3. Extra 5% premium charged for monthly mode is waived under NACH (monthly) mode. If mandate of monthly mode policy is rejected by customer's bank, premium can be paid at cash counter only once along with fresh mandate form. If fresh mandate too is rejected or is not submitted, mode shall be changed to other frequency or to monthly with 5% extra.
4. At the time of opting for NACH for existing policy, all the premiums due till 15 days from current date in case of monthly mode and 30 days in case of other modes must have been paid.
5. Arrears of premium cannot be collected through NACH.
6. NACH mandate form can be submitted in any LIC Branch.
7. NACH facility can be opted only if bank from which premium is to be paid is on NACH board and bank account is CBS (core banking solutions) compatible.
8. Customer is not required to get the mandate attested or validated from his bank. Scanned copy of mandate will be sent to customer's bank for validation. Bank may charge some amount for validation/registration. The applicable charges may be enquired from the bank.
9. Policy holder is advised to keep a Xerox copy of the mandate form, get a letter of NACH registration from LIC branch and verify correctness of details entered. If any discrepancy is found, it should be immediately informed to the branch.
10. In case the mandate is rejected by customer's bank for anyone of the reasons enlisted in Annexure "A", a fresh mandate should be submitted to LIC.
11. NACH deduction can commence only after mandate is accepted by customer's Bank and acceptance is updated in LIC's database. If any premium falls due in the meanwhile, the same shall be paid at cash counter or through alternate channel by the customer.
12. Debit dates for deduction of premium will be fixed on the basis of date of commencement of policy, as follows:

Date of Commencement	NACH Debit Date
1st to 7th	7th of the due month
8th to 15th	15th of the due month
16th to 22nd	22nd of the due month
23rd to 28th	28th of the due month

13. Payment of premium for NACH mode policies is restricted at cash counter as well as through alternate channels. It is allowed only till NACH is pending for acceptance from bank or NACH deduction dishonours or grace period is over without receiving premium in NACH.
14. If the NACH deduction is dishonoured, premium is to be paid at any LIC branch's cash counter in cash or by DD or through alternate channel with dishonour charges (levied by LIC only when reason of dishonour is "insufficient funds" or "account closed") and late fee, if any. For dishonours, banks too may charge some amount as per their rules.
15. While making the payment for dishonoured instalment premium, all the premiums due till date of payment as well as within next 15 days shall be paid.

16. **LIC will not be responsible for any dishonour raised by the Bank. Any dispute regarding dishonour should be taken up with the bank.**
17. Fresh NACH mandate form is to be submitted to LIC in case of change in policy conditions which leads to increase in premium and in case of change in Bank A/c.
18. For NACH (monthly) mode no receipt or notices will be dispatched. Premium payment certificate can be obtained through LIC website www.licindia.in after enrolling the policy. For other modes receipts will be sent by ordinary post to the address mentioned in the branch policy master. If receipt is not received due to any reason, premium payment certificate can be obtained from any LIC Branch office or from LIC website.
19. Sometimes due to some technical or other reason premium NACH processing may be delayed by a few days. Kindly ensure the availability of funds for at least 3 days after debit date to avoid dishonours.
20. If any "Ban Orders" are issued by RBI to the bank from where premium is to be debited or the bank is not participating in NACH due to any reason, NACH demand will not be raised by LIC. Customer may have to change bank in such circumstances.
21. If a policy holder desires to discontinue the NACH facility, request should be given to the servicing branch at least 20 days in advance of the debit date for MLY mode policies and 30 days in advance for other modes.

**Declaration : This is to confirm that I am authorizing LIC to debit my account on the due date by the instalment premium against my LIC policy number in the mandate form and to record the maximum debit against this policy to be registered with LIC and my Bank as Instalment premium + 25% rounded to next 100 to take care of future increase in government taxes, levies or cess IF ANY.**

X  
Signature/s of the Policyholder/s :

**ANNEXURE "A"**

Sr. No.	Code	Return Reason Description
1	1	Account Closed or Transferred
2	4	Balance insufficient
3	5	Not Arranged For
4	6	Payment Stopped by Drawer
5	7	Payment stopped by court / Account Under Litigation.
6	51	Miscellaneous - KYC Document Pending
7	52	Miscellaneous - Document pending for Account Holder turning major.
8	53	Miscellaneous - A/c inactive (No Transactions for Last 3 Months)
9	54	Miscellaneous - Dormant A/c (No Transactions for Last 6 Months)
10	55	Miscellaneous - A/c Zero Balance / No Transactions have happened, first Transaction in cash or Self cheque.
11	56	Miscellaneous - Simple Account, First Transaction to be from base branch.
12	57	Miscellaneous - Amount exceeds limit set on account by Bank for Debit per transaction.
13	58	Miscellaneous - Account reached maximum Debit Limit Set on Account by Bank.
14	59	Miscellaneous - Network Failure (CBS)
15	60	Account Holder Expired.
16	61	Mandate Cancelled
17	68	Account Blocked or Frozen
18	70	Customer to Refer to Branch
19	69	Customer Insolvent / Insane
20	98	Physical mandate not received by bank
21	99	Status not received from destination bank